



QMagik is an integrated Queue Management and Customer Flow Management System with an extremely flexible on-premise Queue Management component, an Online Appointment component and a Mobile appointment component that makes it ideal for customer-centered organizations such as Hospitals, Clinics, Diagnostic Labs, Banks and Financial Institutions, Service centers, Telecom outlets and self-service restaurants where people have to wait in line to avail services.



# ABOUT US

QMAGIK is fully owned by GrandTrust InfoTech Pvt Ltd (GTI), an ISO 9001:2008 certified Information Technology Provider located at Cochin, India. GTI offers a wide range of IT products and services tailored to meet the specific needs of its customers around the globe. Leveraging the rich domain knowledge and latest technologies, GTI partners with clients to design products and provide solutions quickly and more efficiently.



## GRANDTRUST OVERSEAS

GTI's core expertise areas are Airline Finance and Operations solutions, Enterprise Resource Planning Solutions, Portal Technology, Solutions for SMEs and on ERP Consultancy. GTI strives to be the IT partner of its client, helping them to streamline their operations, optimize the usage of their resources and also to attach meaning to key business data for strategic and tactical decision making.



## INFORMATION TECHNOLOGY PROVIDER

GTI is the subsidiary of 35 year old GrandTrust Overseas Pvt. Ltd. engaged in the processing and exporting of Frozen Seafood products to various countries including USA, Europe, Japan and the Middle East.



## ISO 9001:2008 CERTIFIED COMPANY

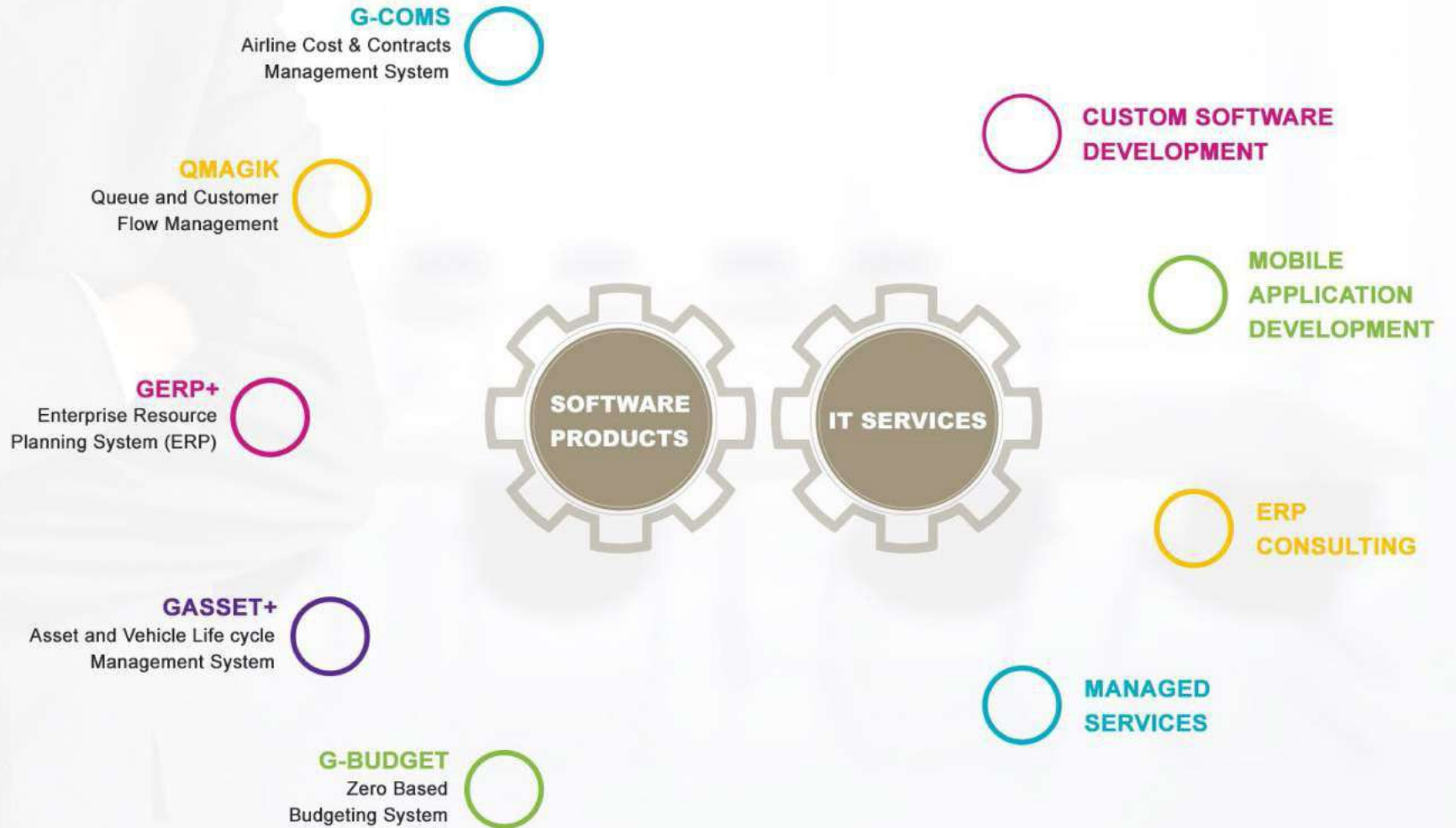
GTI puts modern technology, industry-proven best practices and well-defined processes to its best use to deliver the most complex solutions on time and within budget.



## GLOBAL PRESENCE

GTI's customer base is mostly from Middle East, Africa, Asia, and USA. With over a score of implementations across the globe for various sectors GTI has time and again proved its product capability.

# PRODUCT PORTFOLIO



ON-PREMISE CUSTOMER FLOW MANAGEMENT

# HOW QMAGIK WORKS



Token Dispenser



Counter Display

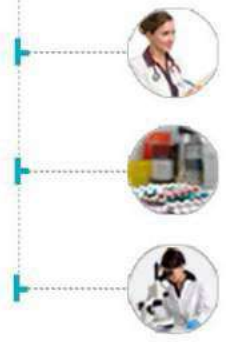


OPD Display



Token Forward

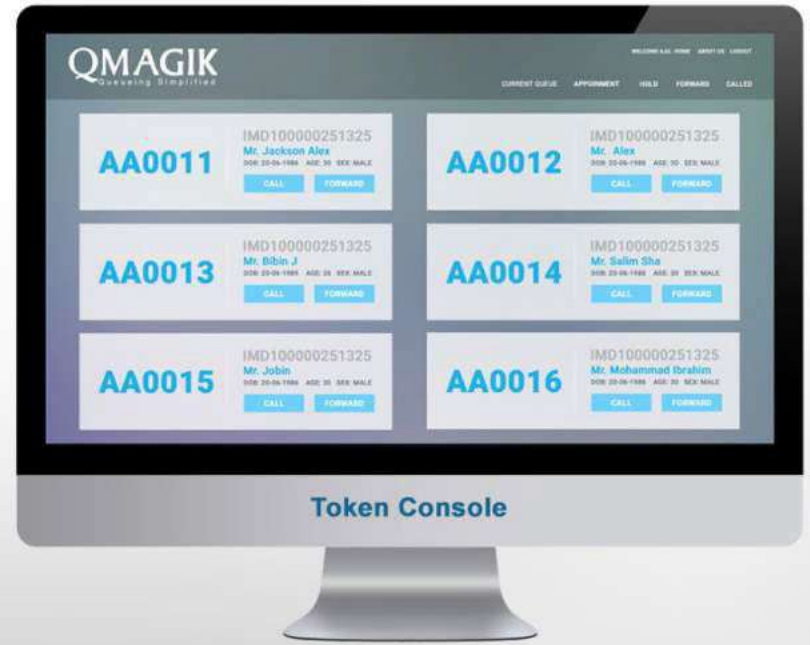
- ▶ SINGLE TOKEN MULTIPLE SERVICE FACILITY
- ▶ FULLY SCALABLE
- ▶ VIDEO AND SCROLLING ADVERTISEMENTS
- ▶ RAPID DEPLOYMENT
- ▶ CUSTOMER PROFILE BASED PRIORITIZATION
- ▶ INTEGRATES WITH EXISTING IT ASSETS



# DISPLAY SCREENS



Token Dispenser



Token Console

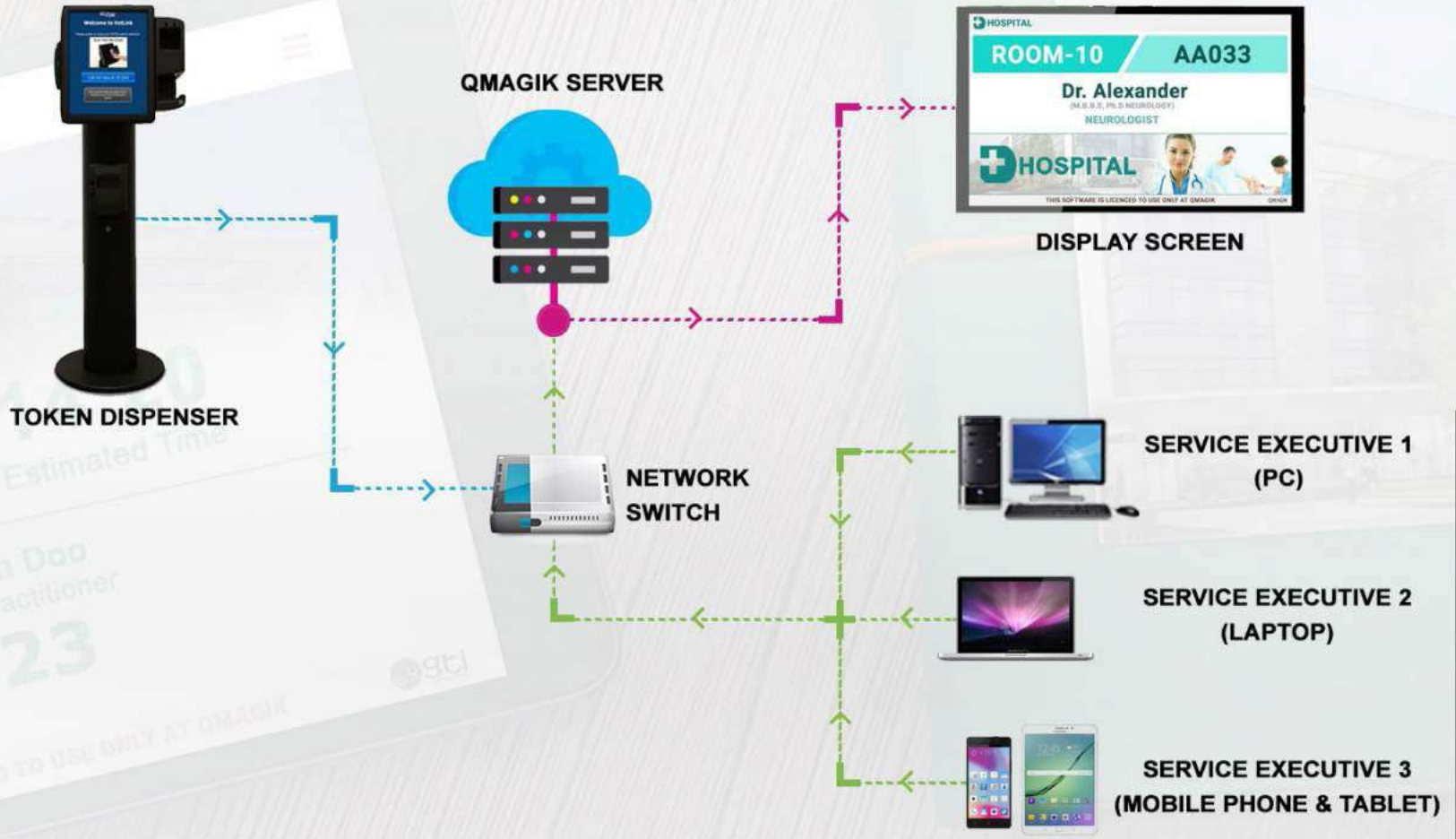


Counter Display - Size 18.5 inch



Doctor Display - Size 27 inch

# NETWORK DIAGRAM



# QMAGIK ADVANTAGES

## INTEGRATED SOLUTION

QMAGIK INTEGRATES ALL YOUR CUSTOMER FLOW INTO ONE SINGLE SERVICE QUEUE FREEING YOUR STAFF FROM THE HEADACHE OF MANAGING DYNAMIC QUEUES

- ▶ SCHEDULE APPOINTMENTS FOR CUSTOMERS ONLINE OR OFFLINE
- ▶ ALLOW CUSTOMERS TO SELF-SCHEDULE APPOINTMENTS VIA WEBSITE OR MOBILE APP
- ▶ ISSUE WALK-IN AND APPOINTMENT TOKENS
- ▶ MANAGE EMERGENCY CUSTOMER ENTRY TO THE QUEUES
- ▶ STOP AND RESTART QUEUES WHILE KEEPING WAITING CUSTOMERS INFORMED



*Launching Mobile Version Shortly.....*

## LOWER TCO

YOU BUY ONLY WHAT YOU NEED, WITH OPTIONS TO EXPAND AS YOUR BUSINESS GROWS

- ▶ PRE-CONFIGURED FUNCTIONALITY AND FLEXIBILITY TO REDUCE CUSTOMIZATION TIME
- ▶ INTEGRATES WITH EXISTING ASSETS AND ENVIRONMENT
- ▶ EASY INSTALLATION AND AFFORDABLE MAINTENANCE

## SUPPORT BUSINESS TODAY AND TOMORROW

PROVISION FOR ALL FEATURES YOU NEED AS TECHNOLOGY CHANGES, JUST MIGRATE WHEN YOU ARE READY

- ▶ WEB-BASED
- ▶ MOBILE READY
- ▶ OFFLINE-ONLINE COMPONENTS

## GAIN COMPETITIVE EDGE

ALL UNIQUE NEEDS MET GIVING AN EDGE OVER COMPETITORS

- ▶ AGILITY
- ▶ COST-SAVINGS
- ▶ SCALABLE , EXTENDABLE, CUSTOMIZABLE

## SECTORS

HEALTHCARE  
TRANSPORTATION  
RESTAURANTS

## PRODUCT OFFERINGS

ON PREMISE QMS  
ONLINE AMS (OPTIONAL)  
MOBILE APP (OPTIONAL)

## 53 IMPLEMENTATIONS

(STANDARD & CUSTOMIZED)

## 25 CLIENTS

INDIA & MIDDLE EAST

CLIENT  
BASE



# THANK YOU

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